



# Together

Making a Difference



Te Ope Whakaora

Your financial support  
makes a real difference  
in people's lives.

---

**Thank you for supporting The Salvation Army**

For over 130 years The Salvation Army has been dedicated to helping New Zealanders in need.

Every week hundreds of Kiwis seek help from The Salvation Army for the first time, with over 120,000 Kiwis helped each year.

There is an army behind the Army. The support we get from our fellow Kiwis ensures a difference is made in the lives of those who seek our help. And this difference helps make New Zealand a better place for all to live.



Read on to find out more about our services and the difference **together** we can continue to make.

# Housing Support

---

In response to the housing crisis the Salvation Army has stepped up to house more people in need and to improve support, allowing them to rebuild independence and a new life.

This work is divided between short-term transitional housing and long-term social housing. Accommodation is also available for Addictions clients and people reintegrating back into the community.



## Homeward bound

*After Colin contacted The Salvation Army, he and wife Sally went from living in a small caravan, where they'd been for over ten years, to a tidy one-bedroom home in south Auckland.*

*Colin and Sally used to work in Auckland's CBD, Colin full-time and his wife part-time. In 2013, Sally started experiencing headaches and was diagnosed with a brain tumour. Sally underwent an operation to remove the tumour, and following the surgery the Campbells went back to living in their caravan. Sally used a walking stick to get around and was cared for by Colin, who says she began having epileptic seizures—some of which could last up to eight hours.*

*Colin became her full-time carer, buying a wheelchair for Sally to use as she wasn't able to walk far. They soon found that their living situation made simple tasks difficult, like having to trek to the ablution block to use the bathroom. 'It was a loose metal footpath and if she wanted to go at 10pm in the rain I had to push her there in her wheelchair.'*

*Colin applied to Work and Income for social housing and was told they may qualify, but there was a very long waiting list. Other agencies he approached had the same outcome.*

*'Things are much easier now. It's way better and we're way happier—I would hate to think where we would be without The Salvation Army. We wouldn't be living in Auckland as we couldn't afford it—we'd possibly be living on the street or in a vehicle.'*

**In 2018, we placed  
2022 individuals  
and families into  
transitional  
homes, with  
1222 individuals  
and families  
going into  
long-term  
accommodation.**

---

**Thank you for supporting The Salvation Army**



# Community Ministries

---

As well as practical support, like accommodation, food, clothing and furniture, The Salvation Army works with people to help them overcome difficulties in their lives. We continue to offer crisis support but increasingly focus on preventative programmes to help people at risk.



## Never going back

*Renee was put in hospital by her abusive and violent partner 20 times. She lost custody of her three children and eventually her husband was sent to prison. Depressed and lonely she hit the Bourbon and drugs to numb the pain of losing her children.*

*After failing to manage her alcoholism she put herself into the Salvation Army Bridge programme and successfully completed the programme. She began counselling for her alcoholism and post-traumatic stress disorder at the local Salvation Army Community Ministries. She got her own flat and The Salvation Army gave her food parcels, beds, furniture, linen and clothing. With assistance, she put together her own gardening business and Community Ministries provided tools to get her started.*

*From this base she became more involved in the community, taking on cleaning work, volunteering at the women's centre and started a career as a support worker for physically and mentally disabled people. She feels she is now healed and finally she has her children back living with her. She is never going back to her old life.*

**We have 70  
connected centres  
throughout the  
country, providing  
support to 30,000  
clients and their  
families.**

People in need rely on The Salvation Army for these vital services:

### **Welfare assistance**

Food banks, budgeting, crisis counselling, advocacy services, community visitations and support.

### **Educational programmes**

Parenting, Back to Basics courses, Kick Start programmes, early childhood centres, computer awareness.

### **Preventative programmes**

Care for single mothers, emergency housing, refuge activities, parenting units, housing for the psychiatrically disabled, work with schools for at-risk kids, programmes for disadvantaged children.





# Overcoming Addictions

---

Addictions affect people of all ages and walks of life. Our Bridge programme (drugs & alcohol) and Oasis programme (gambling), and comprehensive services, help people overcome their addictions through a combination of residential, day and outpatient programmes.

## Trustworthy & employed

*Sarah, a 25-year-old, was referred to the Oasis centre for problem gambling by the Probation Service. She was on home detention after conviction of benefit fraud related to a three-year pokie habit. Sarah took part in our counselling process.*

*After six months she was released from her home detention conditions, but continued counselling and follow-up. Sarah eventually found a part-time job. She was able to convince her employers of her ability and trustworthiness, and was given a permanent full-time job.*

*A year after the Oasis programme, Sarah is still gamble-free. She says her relationships are healthier, she's enjoying work, and she no longer needs to escape her feelings by playing the pokies.*

**We have 16  
Bridge Centres  
and 12 Oasis  
Centres. Over  
2,600 clients  
are assisted  
each year,  
with 20,000  
one-on-one  
assessments  
and sessions.**

# Senior Services Programme

---

Life can become a struggle as you get older—it can get lonely too. Our Senior Services programme provides the opportunity for a regular visitor to call for a chat and a cuppa or to fix something around the home.



## Unlikely best mates

*Joe, a 28-year-old builder, plays for a local rugby club and enjoys a BBQ with his mates.*

*Elvor, a spritely 96-year-old, lives alone. Her husband passed away 35 years ago, and her two children live in another part of NZ.*

*Joe & Elvor met after Joe volunteered with the Senior Services Programme. Joe says “I thought about my grandma back home and if she was in Elvor’s situation, I thought I hope someone will go and visit her. So, I wanted to do it”. Elvor says of Joe “He’s got a lovely smile, he’s always cheerful. He makes me feel very happy.”*



## Courts & Prisons

---

We offer the hand of friendship to those appearing in court or those confined within the prison system. Each year our Court Officers and Prison Chaplains provide counselling, companionship and other practical support to thousands of victims, defendants, prisoners and their families across the country.



## A life transformed

*Craig was a career criminal. He first landed behind bars when he was 16 years old. In 2003, he was charged with manufacturing methamphetamine, and ordered to do community service while on bail, which he did at The Salvation Army. It was then, says Craig, that his life started to turn around.*

*A Salvation Army supervisor came alongside Craig, challenging him to think about where his life was going. After finishing his community service, he continued at The Salvation Army as a volunteer.*

*Craig still had to pay the price for his bad choices and was sentenced to four years in prison. After contacting a prison chaplain, he got transferred to a faith-based unit, became a Christian and committed to changing his life.*

*On his release, Craig eventually began working for The Salvation Army at the Auckland District Court, encouraging others in the courts process to go straight. Craig was well-known to police and the courts, and they were amazed at his transformation. He had turned around a 30-year career in crime and was determined to help others stop the cycle.*

*But there is more to this story. Sadly, Craig was in a fatal accident. His funeral service was packed out, with judges, lawyers and police from the Auckland District Court in attendance. As the hearse left the forecourt after the service, the Senior Sergeant from the cells at the Auckland District Court strode out into the centre of Queen Street. With white gloves, he signalled to stop the traffic, and saluted the hearse as Craig left. His was a life truly transformed.*



# Reintegration Services

This service supports the reintegration of high-risk clients released from prison, with one-on-one support, accommodation and reintegration needs for up to six months. Resettlement support begins within the prison, four weeks before they leave or their parole hearing, and continues for up to six weeks once they are released. For many we never say goodbye—the door is always open and we have worked with many clients for years.



## Help is at hand

*Peter\* had been in and out of prison for over 20 years. On the day of his release our service picked him up from prison, took him to the bank, helped him with paper work, gave him a cell phone which he paid off over the following weeks, and assisted him to pay his first week's rent.*

*Over the next week, he was supported by his case worker to sort out banking, Work & Income arrangements, get a doctor and get extra clothing. He struggled with money for the first few months and we helped with a budgeter and food support on occasions.*

*After three months, he moved into his own accommodation for the first time ever. Despite things proceeding well, he came back to the service in tears; he had started using dope again and wanted to go back to jail. Critically, however, he put his hand up for help. We continued to walk alongside him, and his positive side returned.*

*A couple of months later, he gained employment—his first job since 1978. Peter has kept his job, is positive, and doesn't see himself ever going back to prison.*

*\*Name has been changed*

We have  
**seven** centres,  
helping over  
**150** people  
each year.  
Over **75%** of  
people stay  
out of prison  
for more than  
a year.

# During Emergencies

---

In times of disaster, The Salvation Army has a long history of caring. We provide practical support, food and drink for people in our emergency services on the front line.

We also offer counselling and care for people affected by trauma and hardship. In some centres we have specially designed caravans and trailers ready to mobilise in times of disasters or emergency.



One of the most significant events in recent years was the Canterbury earthquake. Our emergency support teams were involved with providing:

34,385 food parcels	7600 care packs	253 holidays
more than <b>1200 volunteers</b> from outside Canterbury (after 22 February)	<b>82,000 meals</b> through Civil defence Emergency Centres and to recovery staff	<b>9147 vouchers</b> for petrol, supermarket shopping, clothing and DIY
assessment of people's needs in <b>70,000 houses</b>	a school support programme for <b>3000 pupils</b>	three mobile shower units containing <b>21 showers</b>
<b>2751 care cards</b> worth \$500 each, provided by Westpac	<b>20,900 chemical toilets</b> to Civil defence	<b>52,000 hours</b> of <b>psychosocial</b> support

## Keeping it simple

“ One of the most striking things about being part of the emergency response [in Christchurch] was the huge psychological need of people. It was wonderful being able to provide emotional and spiritual support, as well as practical help. A Salvation Army officer knocked on the door of a man, and he burst into tears. He had lost his arm six months earlier and his girlfriend had left him, adding to the trauma of the quakes. The man said he wanted to walk into the sea and kill himself. We tidied his house, put a load of washing on, got him a meal and provided a food parcel. We put him in touch with his brother in Dunedin, who immediately got in the car to be with his brother. The man says that these simple acts changed his life: ‘They were marvellous, they were so helpful. They gave me that little bit of light I needed to see I could get my life organised and turn things around. ” As told by a Salvation Army worker

Thank you for supporting The Salvation Army

# Supportive Accommodation

---

We provide supportive accommodation and transformational services for homeless people, in our two Auckland and Christchurch centres. Several hundred clients use these services each year, staying for up to two years.



## With the right support

*Tangi came to our service in late 2013, having spent a significant time in prison for violent offending. While staying at one of our supportive accommodation centres, he became interested in the chef's role. We assisted him to learn safe food handling and basic kitchen operation. He decided to look at a career in the culinary field. With support, Tangi found his own place to live and went on to complete a diploma in Culinary Arts. He came back to volunteer at the centre, helping in the kitchen and giving back to the community. He has now gained permanent employment as a chef in a busy, popular, downtown restaurant.*



# If You Have The Will We Have The Way

---

Together we can achieve great miracles in people's lives.

Many people who support this work are choosing to do so by leaving a gift in their will. People like Marie, who says, **'I decided to make a gift in my Will to the Sallies because they gave me a home during my childhood when I didn't have one.'** And John, who says, **'I decided to give a gift in my Will to The Salvation Army because they helped me out of my addiction.'**

Many more are doing this, not because they have received help, but simply because they want to help—they want to be part of the solution.

Will you join people like  
Marie, John and others by  
making **a gift in your Will**  
to The Salvation Army?

By choosing to include The Salvation Army in your Will you will be part of the solution and help New Zealand to become a better place for all to live.

# Wording for Your Will

You can specify an amount, a percentage, or the residue of your estate. Your solicitor or trustee company can advise you.

The wording required to include The Salvation Army in your Will is as follows:

**'I give free of all duties to The Salvation Army New Zealand, Fiji, Tonga and Samoa Territory**

**[the sum of \$ (specify)] or**

**[the residue of my estate] or**

**[(specify) % of the residue of my estate] or**

**[my (specify)]**

**to be used and applied for general purposes [in the (specify) District\*].'**

\* Insert name of District only if you require the gift to be used in a specific district.



If you include The Salvation Army in your Will and notify us that you have done so, you qualify for membership of our Honoured Friends recognition club. As a member you will receive a special certificate and be invited to selected functions with other members.

# You and The Salvation Army

The Salvation Army helps thousands of New Zealanders each year, and the need continues. By partnering with us now through your Will, you'll make sure we can continue to help others beyond your lifetime.

**For more information** on any aspect of making a Will, including The Salvation Army in your Will, or if you have already done so, please fill out your information below, tear out and fold where indicated, seal with tape and post it back to us. Thank you.

Fold

- ☐ **Please send me a free copy of your booklet 'Your Will'**
- ☐ **Please contact me about including The Salvation Army in my Will**
- ☐ **I have already included The Salvation Army in my Will.**  
Please include me as a member of the recognition club  
*Our Honoured Friends.*

Mr/Mrs/Ms/other \_\_\_\_\_

First Name: \_\_\_\_\_

Surname: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_ Postcode: \_\_\_\_\_

Tel (home): \_\_\_\_\_ Tel (work): \_\_\_\_\_

Tel (mobile): \_\_\_\_\_ Email: \_\_\_\_\_

Tear/cut

Fold



Te Ope Whakaora

Your stamp is  
an extra gift

**FreePost 3100**  
**Wills & Bequests Director**  
**The Salvation Army**  
**PO Box 27001**  
**Marion Square**  
**Wellington 6141**

3223

People provided  
with **accommodation**

8757

**meals served**  
at **394**

community  
meal events

58,223

**Food parcels**  
distributed to

15,599

**budgeting**  
**sessions to**

5592

families &  
individuals

28,296

families &  
individuals

9226

provisions of **practical**  
**assistance to**

6134

families &  
individuals

18,248

**Counselling**  
**sessions for**

New Zealanders  
with addictions  
to alcohol,  
other drugs  
and harmful  
gambling

70,297

instances of **social**  
**work/counselling to**

7694

families &  
individuals

Helping more than  
**120,000**  
people each year



Te Ope Whakaora

\*All statistics rounded and accurate for October 2018–September 2019.





Te Ope Whakaora

Each year, The Salvation Army provides a range of vital services and support to over **120,000** desperate Kiwis in need.

As a leading agent of social change in New Zealand, The Salvation Army is **committed to providing help** to those who need it the most.

---

**Will you consider including The Salvation Army in your Will?**